

	Quality Policy	PROCEDURE 5	
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In line with our corporate policies aimed at achieving an effective and efficient organization capable of meeting the needs of our stakeholders, our company has adopted, maintains, and seeks continuous improvement of its Quality Management System for work processes, enabling us to:

- **Identify and monitor** current and future needs and **meet** the expectations of customers and stakeholders;
- **Identify and monitor** potential business risks as well as opportunities for development and improvement;
- **Ensure:**
 - continuous training for all workers and external collaborators according to their specific roles;
 - the broadest and most frequent involvement of all workers and external collaborators as a fundamental prerequisite for continuous improvement of the organization and service;
 - that within these activities, as at any work stage, ideas and proposals for improvement must be encouraged;
 - TAU METALLI is a company with forty years of experience in the distribution of non-ferrous materials, with a particular focus on aluminum, to which it also offers cutting and delivery services.
 - that the administrator, based on client and market needs, can annually develop a Corporate Improvement Plan, including a reduction in environmental impacts. This plan specifies the corporate and individual objectives that each manager, based on their specific needs and within their respective areas of expertise, will develop and achieve.

Management also believes it is crucial to ensure:

- attention to employee development and involvement, for the full utilization of current and potential capabilities;
- that corporate decisions are based on timely analysis of reliable data and continuous monitoring of the company's context, as well as potential business risks and/or opportunities;
- flexibility to meet client and stakeholder requests;
- precise and timely technical assistance with regard to industry developments and the latest innovative application technologies;
- constant attention to and prevention of occupational health and disease, as well as the safety of its workers and collaborators;
- environmental protection and pollution prevention;
- commitment to compliance with applicable regulations and requirements, and customer requirements;
- awareness that reducing waste and continuously improving processes and raw materials is essential to remaining competitive;
- establishing mutually beneficial relationships with suppliers;
- engaging third-party suppliers in environmental protection and workplace health and safety.

TAU METALLI's leadership has consolidated over the years thanks to continuous investments, constant attention to customer needs and their evolution, proper and reliable management of supplier relationships, and the dedication and professionalism of its employees.

The Management